



MAKE  
THINGS  
HAPPEN



NEDBANK

MAKING

# eSTATEMENTS

HAPPEN

A bank account statement that is supplied to the client in an electronic format

## eStatements

Through eStatements Nedbank can supply you with a statement of your account in an electronic format. This means that a statement is emailed to your inbox, not to a postal address.

### Target market

The service is available to all Nedbank current accountholders — individual, business and corporate clients.

### Key features

<b>Statements are sent directly to your email address.</b>	This saves time — instead of sending the statement by post we send it directly to your email address.
<b>The email is encrypted and digitally signed for security and authenticity.</b>	By encrypting the email, Nedbank ensures that your information is always secure. Nedbank's emails are also digitally signed, which ensures the authenticity of the statement and of the source of information.
<b>You need password to open the statement.</b>	A password provides extra protection, ensuring that only you, the accountholder, can open the statement.

### Benefits of this product for your business

<b>Secure email – encrypted, digitally signed and password-protected.</b>	This provides protection against unauthorised access to your private information. The password ensures that only you, the accountholder, have access to your statement.
<b>Quick service – statement sent as soon as it is available.</b>	You don't need to wait for the postman to deliver the statement. Instead, the statement is sent directly to your email address.
<b>Emailed statements can be easily archived or stored for later use.</b>	Email is easy to store and retrieve when required. It does not need physical space, and it can be accessed much more easily than paper statement can.

### Value-added services

Other services that can be used instead of eStatements include the following:

- NetBank Business, which provides a view of the account's transaction list.
- NedAcad, which sends a list of daily transactions directly to your line-of-business (LOB) system, ie SAP.

## How to apply

- 1 Contact the corporate banker or the business manager.
- 2 Choose the statement frequency, ie monthly, weekly or daily.
- 3 Complete the eStatement application form.
- 4 Provide the email addresses to which eStatements must be sent.

## Frequently asked questions

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**Q: I switched from post to email. Why haven't I received my eStatement?**

**A:** This could be because the previous statement cycle must first be completed. Thereafter the new statement method could take up to one month to come into effect.

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**Q: I have opted for daily statements but do not receive my statements on weekends.**

**A:** Statements are produced only when transactions have been performed. If there are no transactions on a particular day, no statement is produced that day.

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**Q: Can I provide more than one email address to which eStatements can be sent?**

**A:** Yes, you can provide up to two email addresses.

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