



## **SAA Voyager Credit Card benefits: Terms and conditions**

### **Complimentary SAA Companion Ticket**

One Continental (Africa) or Global SAA Companion Ticket in any class is awarded per calendar year (1 January to 31 December) on achieving eligible-spend\* thresholds. Tickets must be issued within 12 months of the date of qualification.

#### **SAA Voyager Premium Cardholders**

On achieving the annual eligible-spend\* threshold or R100 000 you qualify for one complimentary Continental (Africa) Companion Ticket or when you achieve the annual eligible-spend\* threshold or R200 000, you qualify for one complimentary Global Companion Ticket.

#### **SAA Voyager Gold Cardholders**

On achieving the annual eligible-spend\* threshold or R120 000 you qualify for one complimentary Continental (Africa) Companion Ticket or when you achieve the annual eligible-spend\* threshold or R220 000, you qualify for one complimentary Global Companion Ticket.

- To use the Companion Ticket the accountholder must travel by purchasing either an SAA-published-fare Economy Class ticket or a Business Class ticket, on SAA-operated\*\* - flights. No class restrictions apply.
- The accountholder and companion must travel together to qualify for the Companion Ticket benefit.
- The Companion Ticket must at all times be booked and issued on the same fare classes as the accountholder's ticket.
- The Companion Ticket cannot be used on Star Alliance partners, other airline partners, SAA Marketing flights, SA Express or Airlink services.
- The Companion Ticket is not upgradeable.
- Only one Companion Ticket may be used per flight.
- The Companion Ticket must be issued within 12 months of the date of qualification.
- All taxes, fees, levies charges and surcharges applicable to the Companion Ticket are for the passenger's account.

- Eligible-spend\* levels should be reflected on the card accountholder's Voyager account within 45 days of spend qualification.
- Eligible-spend\* levels will be adjusted for any refund transactions processed on the SAA Voyager credit card account.
- Note all taxes, fees, levies (including fuel levy) will be for your own account.
- To book your Companion Ticket please call SAA Voyager on 0860 003 145 and follow the voice prompts. All taxes, fees and levies can only be paid with your credit card.

#### **SAA-owned Premium lounge access**

- SAA Voyager Premium Cardholders will be allowed access to SAA-owned Premium lounges when travelling on SAA-operated\*\* flights or SAA-marketed\*\*\* flights where Mango is the operating carrier.
- SAA-owned Premium lounges are located at OR Tambo, Cape Town, Durban, Port Elizabeth, East London, Harare, Lusaka and Lagos airports.
- No guests are allowed.
- A valid SAA Voyager Premium Credit Card must be presented to make use of this facility.
- Access is not available when travelling on agency-discounted or industry-discounted tickets.

#### **SAA Premium check-in**

- SAA Premium check-in is available only to SAA Voyager Premium and Gold Cardholders.
- A valid SAA Voyager Premium or Gold Credit Card must be presented to make use of this facility.

#### **Bonus Miles on first ticket purchased and travelled on**

- Earn 19 000 Bonus Miles on your first SAA ticket purchased on your SAA Voyager Premium Credit Card, which are awarded on completion of your travel.
- Earn 10 000 Bonus Miles on your first SAA ticket purchased on your SAA Voyager Gold Credit Card, which are awarded on completion of your travel.
- A Voyager member can qualify for only one Bonus Miles award. Should a cardholder upgrade or downgrade to a different card status, Bonus Miles will not be awarded should the cardholder again purchase a ticket on the new card.

#### **Double Miles for purchases made during the first month**

- Double Miles on all eligible-spend\* in the first month after your card account has been opened.

## General

Effective April 2017 when exceeding **R100 000 eligible spend\*** per monthly billing cycle on your MasterCard or Visa card, you will not earn Voyager Miles on the excess amount spent.

Please note that there is **no cap** on the Miles earn rates when using your **SAA Voyager American Express® Credit Card**.

Continue to swipe your SAA Voyager American Express Credit Card and get the fastest Miles earn rate.

Spending on the SAA Voyager credit card does not count towards the non-expiry of Miles. Miles can be saved by flying 5 000 or 3 000 Tier Miles on either SAA or SA Express in a calendar year.

Earn one Mile for every R1,60 spent when travelling on SAA-operated flights (excluding fuel levy).

Terms and conditions apply and are effective at the date of publication and may be amended from time to time.

To view the terms and conditions applicable to the Voyager programme [click here](#).<sup>1</sup>

\* 'Eligible spend' means all spend (local and international purchases), excluding cash withdrawals, casino chip purchases, fuel purchases, finance or other card charges, fees or taxes levied by <us/Nedbank> or the government, purchases of travellers cheques or other negotiable instruments, garage card transactions, budget account instalments and interest thereon, insurance premiums and internet transfers or payments [electronic funds transfer (EFT)] from your account.

\*\* SAA-operating flights are flights where SAA sells seats on its own aircraft. SAA-operated flights are typically identified by flight number range SA001 to SA999.

\*\*\* SAA-marketing flights are flights where SAA has entered into an agreement with other airlines to sell seats on those airline partners' aircraft on specific routes. SAA-marketed codeshare flights are typically identified by a four-digit flight number.

<sup>1</sup> If you do not want to click on a link, please type the following address in your browser:

\*www.nedbank.co.za/saa\* (excluding the asterisks) and scroll to Useful Links.