



► How-to guide

A Guide to Cellphone Banking.

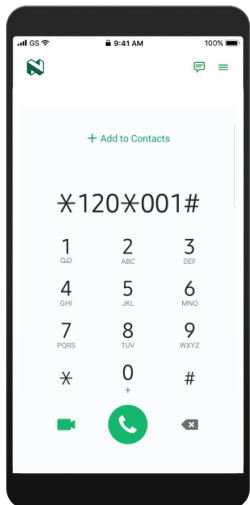
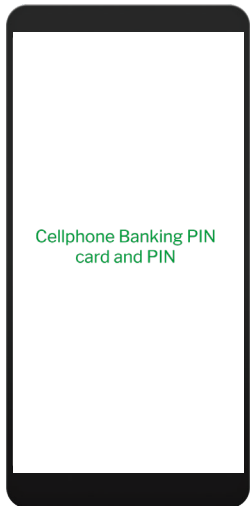
No App, no data, no smartphone, no problem! You can do your banking with Nedbank Cellphone Banking by dialling *120*001#.

All you need is your Nedbank card or Nedbank profile number to register.

Simple, easy-to-use banking on any phone, anytime, anywhere. No downloads or data needed.

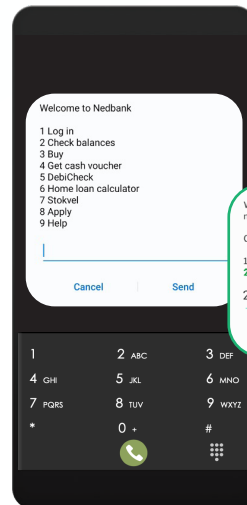
Benefits of using Cellphone Banking:

- Simple, safe and easy to use.
- Available all day, every day.
- Works on all cellphones.
- No internet connection required.
- No downloads or data needed.



Step 1

Dial *120*001#.



Step 2 – Card and PIN

Select 1 to log in and enter 2 to register with your ATM card and PIN.

Note: You can also register with your profile number and PIN.

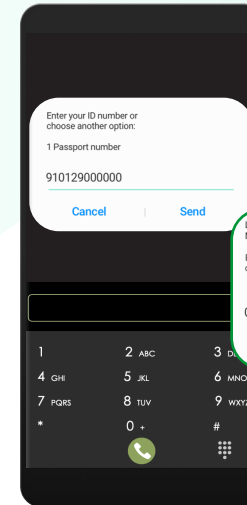
We are changing to a single five-digit PIN to make logging in easier.

Create a new PIN with your:

1 profile number and PIN; or
2 **Bank card**

2

Cancel | Send



Step 3

Enter your 13-digit South African identity or passport number.

Look at your debit, cheque or credit card from Nedbank.

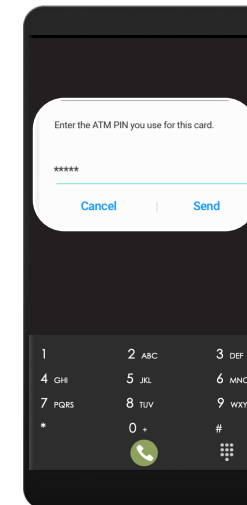
Enter the last four digits on the FRONT of your card.

0001

Cancel | Send

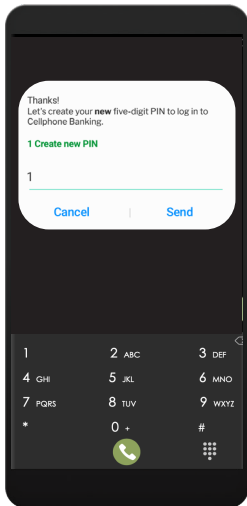
Step 4

Enter the last Four digits on the front of your Nedbank ATM card.

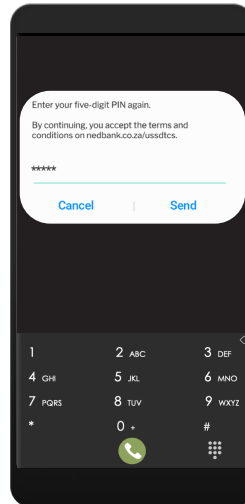


Step 5

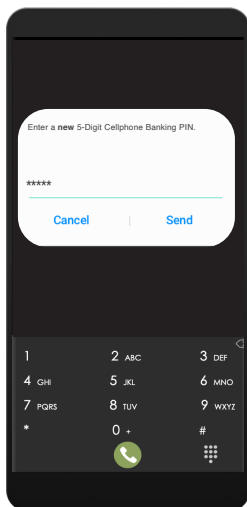
Enter your ATM PIN.
Note: Always keep your card and PIN safe.



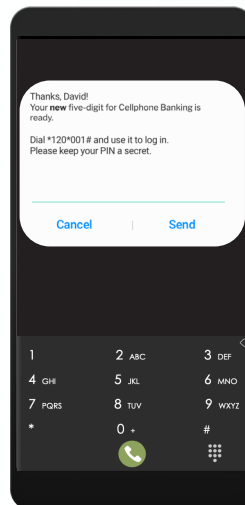
Step 6
Select 1 to create your new Cellphone Banking PIN.



Step 8
Re-enter your 5-Digit Cellphone Banking PIN.



Step 7
Enter a 5-Digit Cellphone Banking PIN. You will need this PIN to access your account.



All done! Welcome to Cellphone Banking.

Dial *120*001# and use your 5-Digit Cellphone Banking PIN to log in and start banking.

Now that you are registered, here are some of the things you can do on Cellphone Banking:

- Check balances.
- View your mini-statements.
- Make payments.
- Transfer money.
- Send money to any South African cellphone number.
- Buy electricity, airtime and data.
- Buy a Hollywood bets voucher.
- Play Lotto and PowerBall.
- Give notice of withdrawal on your investment.
- Block, unblock or freeze your card.
- Reverse, stop or view debit orders.
- Apply for funeral cover.
- Check your banking inbox.

Need Help?

Call us on 0800 555 111.