



NEDBANK
PRIVATE WEALTH
SINCE 1834

OUR AWARD-WINNING APP

FROM NEDBANK PRIVATE WEALTH

SECURE | CONVENIENT | EASY TO USE

To benefit from the award-winning functionality of this app you need to be a client of Nedbank Private Wealth.

see money differently

Please send an email to contact@nedbankprivatewealth.co.za to apply.

SOUTH AFRICA | UNITED KINGDOM | GUERNSEY
UNITED ARAB EMIRATES | JERSEY | ISLE OF MAN

Terms and conditions apply. | Nedbank Private Wealth, an authorised financial services provider through Nedgroup Private Wealth Pty Ltd Reg No 1951/009637/07 (FSP828), registered credit provider through Nedbank Ltd Reg No 1951/000009/06 (NCRCP16), and a member of JSE Ltd through Nedgroup Private Wealth Stockbrokers Pty Ltd Reg No 1996/015589/07 (NCRCP59).

INSTALLING THE NEDBANK PRIVATE WEALTH APP

HOW TO INSTALL THE APP

The Nedbank Private Wealth app is available free of charge on Google Play and the App Store for iPhone® and Android mobile devices. Go to the relevant app store on your mobile, select the search option, type in 'Nedbank Private Wealth,' go to the correct listing and install.



When installing the app, you may be asked to give consent for the app to use various features on your phone – for example, access to your camera or contacts. Nedbank Private Wealth will never use this access for any reason other than to enhance your experience. Your right to privacy and the security of all your personal information will be maintained in accordance with our usual standards of client confidentiality.

GETTING STARTED



REGION SELECTION

Click on the mobile app icon on the home screen, select South Africa and click on the demo button to preview the app features or go straight to 'Activate'.



BECOME A CLIENT

If you are not already a Nedbank Private Wealth client you can request that we contact you at a preferred time.

HOW TO ACTIVATE THE APP

If you are already a Nedbank Private Wealth client and have downloaded the app, select 'Activate' to go to the login page.

Step 1



Enter your ID or passport number.

Enter your South African identity number or your passport number and country of issue.

Step 2



Verify your identity.

You will now receive an Approve-it™ message on your phone to verify your identity.

Step 3



Accept the Approve-it™ message.

Enter 1 to accept the Approve-it™ message.

Step 4



Create your app PIN.

Create a unique five-digit PIN to log in.

Step 5



Confirm your app PIN.

Confirm your app PIN to make sure that it is correct.

Step 6



Use biometrics for convenient access.

Instead of using your PIN you can also add your fingerprint to access the app in future.

Step 7



Complete the second stage of the activation process.

To gain access to the full functionality of the app, including the ability to transact, you need to complete the second stage of the activation process.

Step 8



Use your internet banking details OR your card details and PIN.

Enter your Nedbank internet banking profile number, PIN and password, OR input your credit or debit card details and PIN.

Step 9



Your app activation is complete – WELL DONE!

We hope you enjoy using all the features that our award-winning app has to offer.

Useful Videos Click here to see videos on how to activate the Nedbank Private Wealth app; some of the functional features of the app; and how to create a Nedbank ID.